

Bid Document/ बिड दस्तावेज़

Bid Details/बिड विवरण	
Bid End Date/Time/बिड बंद होने की तारीख/समय	03-06-2024 10:00:00
Bid Opening Date/Time/बिड खुलने की तारीख/समय	03-06-2024 10:30:00
Bid Offer Validity (From End Date)/बिड पेशकश वैधता (बंद होने की तारीख से)	45 (Days)
Ministry/State Name/मंत्रालय/राज्य का नाम	Ministry Of Railways
Department Name/विभाग का नाम	Indian Railways
Organisation Name/संगठन का नाम	Southern Railway
Office Name/कार्यालय का नाम	Southern Railway
Total Quantity/कुल मात्रा	2
Item Category/मद केटेगरी	All in One PC (Q2)
MSE Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से एमएसई छूट	No
Startup Exemption for Years of Experience and Turnover/ अनुभव के वर्षों से स्टार्टअप छूट	No
Document required from seller/विक्रेता से मांगे गए दस्तावेज़	Certificate (Requested in ATC), OEM Authorization Certificate *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer
Bid to RA enabled/बिड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid/बिड का प्रकार	Single Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Inspection Required (By Empanelled Inspection Authority / Agencies pre-registered with GeM)	No
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation

EMD Detail/ईएमडी विवरण

Required/आवश्यकता	No
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ePBG Detail/ईपीबीजी विवरण

Required/आवश्यकता	No
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Splitting/विभाजन

Bid splitting not applied/बोली विभाजन लागू नहीं किया गया.

MII Purchase Preference/एमआईआई खरीद वरीयता

MII Purchase Preference/एमआईआई खरीद वरीयता	No
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MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes
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1. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% (Selected by Buyer) of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for 25%(selected by Buyer) percentage of total QUANTITY. The buyers are advised to refer the OM No.F.1/4/2021-PPD dated 18.05.2023 [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017.

All In One PC (2 pieces)

Technical Specifications/तकनीकी विशिष्टियाँ

* As per GeM Category Specification/जेम केटेगरी विशिष्टि के अनुसार

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
Motherboard	Chipset Series	Intel Q Series, Intel Z Series Or higher
	Chipset Number	Intel Q 370, Intel Q470, Intel Q570, Intel Q670 Or higher
Processor	Processor Make	Intel

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Processor Generation	12.0 Or higher
	Number of Cores per Processor	6, 8, 10, 12, 16, 14, 24, 22 Or higher
	Processor Description	Intel Core i5, Intel Core i7, Intel Core i9 Or higher
	Processor Number	Intel Core i5 12500, Intel Core i5 12600, Intel Core i7 12700, Intel Core i9 12900 Or higher
	Out of Band Management	Intel vPro, AMD DASH, NA Or higher
Graphics	Graphics Type	Integrated
	Size of Memory in Case of Dedicated Graphic Card (GB)	0, 1, 2, 3, 4, 8 Or higher
Operating System	Operating System (Factory Pre-Loaded)	Windows 11 Professional
Memory	Type of RAM	DDR4, DDR5 Or higher
	RAM Size (GB)	16, 32, 64 Or higher
	RAM Expandability up to(using spare DIMM Slots in GB)	64 Or higher
Storage	Type of Drives used to populate the Internal Bays	SSD
	Total HDD Capacity (GB)	500, 1000, 1500, 2000, 2500, 3000, 0 Or higher
	Total SSD Capacity (GB)	512, 768, 1024, 2048, 4096 Or higher
	Optane Memory (GB)	8, 16, 32, 0, 64 Or higher
Display	Display Size (INCHES)	23.6, 23.8, 27, 34, 37.5 Or higher
	Display Type	Non Touch, Touch Or higher
	Panel Technology	IPS, WVA Or higher
	Display Resolution (PIXELS)	1920x1080, 1920 x 1200, 3200x1800, 3840 x 2160, 3440 x 1440, 4096x2304, 5120x2880 Or higher
	Availability of Webcam integrated with Display	Yes
	If yes, Resolution of Webcam	FHD, NA Or higher
	Availability of Speakers integrated with Display	Yes
	If Yes, Number of Speakers available	2 Or higher
Connectivity	Wireless Connectivity	Yes
	If Yes, Type of Wireless Connectivity	Wi-Fi 6E AX211 (2X2) + Bluetooth 5.3 Or higher
	Number of Ethernet Ports	1, 2 Or higher

Specification	Specification Name/विशिष्टि का नाम	Bid Requirement/बिड के लिए आवश्यक (Allowed Values)/अनुमत मूल्य
	Type of Ethernet Ports	10/100/1000 on board Integrated Gigabit Port
	Bluetooth Connectivity	Yes
Generic	Optical Drive	N/A
	Headphone out	Yes
	Microphone-in	Yes
	Stand	Standard, Height Adjustable, Recliner/Flexi/Articulating Or higher
Input Devices	Mouse Connectivity	Wired, Wireless Or higher
	Keyboard Connectivity	Wired, Wireless Or higher
	Type of Keyboard	Standard, Bilingual, Standard with Rupee Symbol Or higher
Warranty	On Site OEM Warranty (Year)	3, 5 Or higher

Additional Specification Parameters - All In One PC (2 pieces)

Specification Parameter Name	Bid Requirement (Allowed Values)
Warranty period	60 Month(s) from the date of supply.
Description	ALL IN ONE DESKTOP COMPUTER WITH INTEL CORE I5 CONFIGURATION, 16 GB RAM, 512 GB SSD WITH 23.8 INCH MONITOR WITH WINDOWS 11 PROFESSIONAL OPERATING SYSTEM AND 3 YEARS WARRANTY.

* Bidders offering must also comply with the additional specification parameters mentioned above.

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी and/ तथा Quantity/मात्रा

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity/मात्रा	Delivery Days/डिलीवरी के दिन
1	D M Ruthramanickam	636005,Office of the Sr. Divisional Materials Manager DRM Office Salem Division Salem	2	45

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The Purchaser reserves the right to increase or decrease the quantity to be ordered up to 25 percent of bid quantity at the time of placement of contract. The purchaser also reserves the right to increase the ordered quantity by up to 25% of the contracted quantity during the currency of the contract at the contracted rates. Bidders are bound to accept the orders accordingly.

2. Scope of Supply

Scope of supply (Bid price to include all cost components) : Only supply of Goods

3. Purchase Preference (Centre)

Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference, the bidder must be the manufacturer of the offered product in case of bid for supply of goods. Traders are excluded from the purview of Public Procurement Policy for Micro and Small Enterprises. In respect of bid for Services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered product or service. If L-1 is not an MSE and MSE Seller (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band defined in relevant policy, such Seller shall be given opportunity to match L-1 price and contract will be awarded for percentage of 25% of total value.

4. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

5. Generic

Bidders shall quote only those products (Part of Service delivery) in the bid which are not obsolete in the market and has at least 3 years residual market life i.e. the offered product shall not be declared end-of-life by the OEM before this period.

6. Generic

Bidders are advised to check applicable GST on their own before quoting. Buyer will not take any responsibility in this regards. GST reimbursement will be as per actuals or as per applicable rates (whichever is lower), subject to the maximum of quoted GST %.

7. Generic

Data Sheet of the product(s) offered in the bid, are to be uploaded along with the bid documents. Buyers can match and verify the Data Sheet with the product specifications offered. In case of any unexplained mismatch of technical parameters, the bid is liable for rejection.

8. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

9. Generic

Installation, Commissioning, Testing, Configuration, Training (if any - which ever is applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorised Reseller.

10. **Generic**

Malicious Code Certificate:

The seller should upload following certificate in the bid:-

(a) This is to certify that the Hardware and the Software being offered, as part of the contract, does not contain Embedded Malicious code that would activate procedures to :-

- (i) Inhibit the desires and designed function of the equipment.
- (ii) Cause physical damage to the user or equipment during the exploitation.
- (iii) Tap information resident or transient in the equipment/network.

(b) The firm will be considered to be in breach of the procurement contract, in case physical damage, loss of information or infringements related to copyright and Intellectual Property Right (IPRs) are caused due to activation of any such malicious code in embedded software.

11. **Generic**

While generating invoice in GeM portal, the seller must upload scanned copy of GST invoice and the screenshot of GST portal confirming payment of GST.

12. **Certificates**

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

13. **Certificates**

To be eligible for award of contract, Bidder / OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid):

(1) Bid specific dealership certificate/letter from OEM. (2) Windows certificate for the offer model. (3) As per Meity circular the following certificate are required (a) Extended producer Responsibility (EPR) (b) Restriction of Hazardous Substances in Electrical and Electronic Equipment (RoHS)

14. **Service & Support**

Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. **Service & Support**

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. **Warranty**

Warranty period of the supplied products shall be 3 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

17. **Warranty**

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope

Parts failing due to poor workmanship should be replaced by supplier at free of cost.

(Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with

Bidder undertaking)

18. **Warranty**

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

19. **Buyer Added Bid Specific ATC**

Buyer Added text based ATC clauses

Buyer Added text based ATC clauses

PREFERABLE MAKE - HP, LENOVO, ACER, DELL.

Bid Eligibility:

(1) Availability of Service Centres: Bidder/OEM must have Functional Service Centre in the City of Consignee's Location. Bidder must submit document proof of the same along with bid. Failing which offer may not be considered.

(2) Intel Chipset should be Q or Z series only. Any offer not Q or Z will be rejected.

Bid Eligibility:

(1) Offers from manufacturers / their dealers only considered. Participating traders/agents/dealers/reseller or distributor has to attach bid specific authorized dealership certificate/letter from OEM or else the offer will be rejected.

(2) Bidder/OEM should attach BIS license copy/Factory license copy to ensure offer is manufacturer for the offered product.

(3) OEM's authorized service center should be available in the city of location of consignee (+/- 20 km). Necessary documentary evidence should be submitted along with bid, failing which offer will be considered.

(4) Only Intel Q or Z series chipset will be acceptable. Other offer will be summarily rejected.

Bid Eligibility:

(a) A declaration Letter from the OEM that certifies the Installation of Factory Pre-loaded Genuine OS should be uploaded at the time of participation.

pation and the same should be confirmed by the OEM.

(b) OEM logo embossed/ etched (No Stickers) for all accessories like Keyboard, Mouse, Monitor, and Mother board.

(c) The Chassis, Monitor, Keyboard, and Mouse are to be of the same OEM that of proposed PC.

(d) Availability of functional service centers of OEM in city of consignee. The valid proof and contact details of the service centers are to be uploaded at the time of bid submission.

(e) License key is to be made available in BIOS.

(f) Datasheets along with the relevant Certifications of all hardware components required at the time of bidding.

(g) OEM should have at least 5 years of experience in Desktop PC manufacturing and the corresponding certificate has to be attached along with the bid. Failing which offer may not be considered.

(h) OEM and bidder should submit the document of undertaking comprehensive warranty at the time of bidding.

(i) Onsite support should be provided during warranty period. (Warranty Certificate to be provided from OEM letterhead mentioned with bid number)

(j) Windows certificate for the offered model has to be attached. Bidder must submit documentary proof of the same along bid. Failing which offer may not be considered.

(k) Railway reserves the right to accept/reject the offer based on past performance to ensure quality of the offered product. (l) Bidder must submit documentary proof of the same along bid. Failing which offer may not be considered.

Inspection Clause:

(a) Inspection by Consignee.

(b) Genuineness of operating system (Microsoft certification) will be checked through online, to be demonstrated while installation.

(c) Machine serial numbers of the delivered product will be checked in their respective OEMs website to ensure the warranty of the product and genuineness of the product.

(d) If tampering of product or replacing the original parts of OEM, product will be rejected.

(e) Please mention correct HSN code for the offered product. For Make in India Preference Clause:

(a) Local content declaration along with percentage for the offered model issued by OEM / manufacture has to be attached to consider under MI I clause.

(b) Self declaration of local content by trader/agent/dealer/distributor will not be considered.

Warranty:

(a) Minimum Three years comprehensive onsite warranty or more from the date of acceptance of material by consignee (CRAC).

(b) Hardware support should be 8X5X365 basis Response - Within 24 Hours from call logged. Resolution - Within 48 Hours from call logged.

Technical compliance:

(a) Firm should attach brochure/catalogue/literature of the offered product. Confirmation of compliance, item wise is to be confirmed and the same has to be attached along with the bid document.

(b) In case of any deviation the same has to be attached in ATC document. If confirmation of technical compliance is not attached along with the bid, offer will be rejected.

(c) Consignee will decide whether to accept technical deviation or not based on their requirement.

(D) Firm should quote All in cost i.e. Basic price of the product + Installation/Testing/Commission charges + applicable GST + freight charges up to consignee location.

(E) Firm has to attach confirmation letter in their letter head stating the acceptance of additional specification parameters and ATC conditions. If confirmation letter is not attached by the firm offer will be rejected.

PREFERABLE MAKE - HP, LENOVO, ACER, DELL.

(I) Bidder to provide Intel Q & Z series chipset only.

(II) Bidder to ensure offered product's OEM have 5 years experience in manufacturing and providing service support in PCS to government establishments. Necessary documentary evidence to be provided.

(III) Bidder to provide OEM authorization/dealership certificate along with bid. Failing which offer won't be considered.

(iv) PC has to be installed & demonstrated by the firm representative. Genuineness of the PC to be showcased during installation.

(V) Ambiguous offers like 1. Unbranded items, 2. Make/brand as NA, As per tender/, similar...., 3. Not adhering to tender specification, 4. Unclear makes, brands, etc will be summarily rejected without any correspondence.

(VI) For delivery period extensions or any amendments request for purchase order please mail to amm@sa.railnet.gov.in

(VII) For technical clarification, bill payments and delivery location contact office of the Sr.DMM/SALEM (TAMIL NADU) Southern Railway Contact No, 8489268113.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.

13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

[This Bid is also governed by the General Terms and Conditions/ यह बिड सामान्य शर्तों के अंतर्गत भी शासित है](#)

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---